

IATA

Institute of Access Training Australia

professional  development  training
in conjunction with

Access Audits Australia

Good Access is Good Business

92 Old Eltham Road Lower Plenty 3093

T (03) 9431 3472 F (03) 9431 3046

www.accessinstituteaustralia.com.au

accessinstitute@bigpond.com

Testimonials from Certificate in Access Appraisal – Buildings Course 1

- A much needed course in the community especially useful for us in the disability sector. Thank you
- Provides a great insight with Anthony on the team. He provides an overview of the difficulties in undertaking simple functions e.g. going to the loo!!
- Great course, was broad enough to cover the needs of our organisation and provided useful links and references for additional resources
- Great course for access, would recommend highly.
- I can now walk into a facility and not take it for granted- I know what to look for!
- Information clear and precise. Easily understood- Thank you
- Easy to follow, great material, very enjoyable
- Thank you so much for conducting this fantastic course – every Rural/Metro/Deaf Access worker should complete this course
- An excellent tool that will be put to great use
- Will help employees in this field of work

Testimonials from Certificate in Access Appraisal – Buildings – Course 2 - Australian Institute of Building Surveyors

- A fantastic course
- Very informative, educational and gave me more contacts
- Well organised, concise, informative and enjoyable format
- Really opened my eyes to the day to day needs and challenges faced by people with various types of disabilities
- This course helped me to be able to explain accessibility to clients in more depth and advise of business benefits associated with good access to buildings
- Valuable insight into legislation and technical understanding into meeting the DDA obligations
- Venue was very good due to the number of 'defects' to look at – well presented
- After completing the course there is recognition that equitable access is not just about people with disabilities

Testimonials from Certificate in Access Appraisal – Buildings – Course 3

- Good work guys – Thanks. Extremely valuable and relevant materials and information. My work life will never be the same. What an insight this course has provided me
- Fabulous course. I really enjoyed it and am looking forward to completing some appraisals and continuing with similar courses
- We had a lot of expertise in the room
- Joe was entertaining and humorous, and great slideshow all helped
- Fast paced and interesting introduction to the area of access appraisal
- Essential training for relevant workers
- Wonderful course which provided relevant information
- Excellent course. Great! Where are all the architects at this course!!
- Very useful. More confident now to approach others in my workplace about access issues
- A lot of information to take back to improve access for all. Many thanks Enjoyed the variety of presentations
- I liked the mixture of presenters. It was great to see an architect that was interested in going beyond what the BCA says
- Great cross section of participants

- Ability to translate complex issues into simple terms

Testimonials from Certificate in Access Appraisal – Buildings – Course 4

- Excellent presentation in layman's terms, without jargon with clear concise course material
- Great to hear Anthony's (wheelchair user) point of view on access issues
- Provided simple understanding of the DDA
- From a building surveying point of view, the course gave me a greater understanding of access issues over and above the regulatory standards
- Very good course
- Even if I never do an access assessment report, my understanding of access issues and Standards has improved greatly. Good content and good resources and enjoyable course.
- Great learning perspective – very informative and has given me a new awareness of accessibility issues
- Excellent Course – should be Accredited and made mandatory for all building professionals

Testimonials from Certificate in Access Appraisal – Buildings – Course 5

- Very informative. Excellent presenters. Very knowledgeable. Well structured.
- Great job and keep on working
- I enjoyed the freshness, humour and passion related to this presentation
- Great course. Great introduction to some of the key access concepts
- Presenters were well presented and knew the material.
- Good to have life experiences from Anthony
- Very good!
- Opportunity for sharing participants email addresses would have been helpful
- Very informative, worthwhile course. Thoroughly recommend
- The course would benefit any building professional
- Very practical course – Thank you!
- Found the course to be excellent and exceeded my expectations. Has taken away some of the misunderstandings of disability access issues.

Testimonials from Certificate in Access Appraisal – Buildings – Course 6

- You had the best information I've ever seen about the course location, transport options, time, place, preparation requirements etc, what to bring.
- Your course makes access appraisal more accessible, irrespective of how one might use it
- Course was great! I will be encouraging other staff to go – particularly those in maintenance.
- Course gave good understanding of access issues for all people
- Great information, gets your mind thinking about better access on our buildings
- A very practical and relevant course, easy to understand and a lot of knowledge
- Clear, informative, and well presented. Thank you.
- Keep up the good work!
- An excellent insight into what can be done to, and above, the required standards and building codes
- Great course, made me think out of the square
- Good, practical, useable, information on building access requirements
- I liked the opportunity to meet and learn from such a variety of people
- I leave feeling confident I can now complete successfully an access appraisal
- This course has improved my knowledge of access issues. Many elements of the course will be useful in my day to day work
- Great course! Thanks
- Thoroughly enjoyed both days of the course. Certainly have a better understanding of equitable, dignified access
- Very informative, friendly approachable presenters
- Great presenters!

Testimonials from Certificate in Access Appraisal – Buildings – Course 7

- Well paced, very interesting
- Clear set objectives, well presented. All questions answered clearly
- Information was clear and understandable. Putting theory into practice was ideal. Room setting was good. Food good.
- Experience of presenters – so valuable to placing all information in context – cannot emphasise this enough. Thank you Joe, Kellie, Anthony, and Michael.

- Would've liked test results prior to leaving. Otherwise great workshop – excellent use of my time.
- Excellent course – very well run and brilliant content. Will be very useful in my role. Thanks very much!

Testimonials from Certificate in Access Appraisal – Buildings – Course 8

- Informative and friendly presenters, materials are comprehensive, easy to follow and understand, highly recommended to others
- Very enjoyable course
- The course provided effective information that can be taken in the workplace.
- Gave me another perspective on Access. Helped me to utilise my life experience to better do my job
- Good awareness obtained on Building Access Appraisals
- This course was presented in a timely manner and gave relevant information, especially considering the amount info in this field
- The course gave me great insight into the difficulties people with disabilities face within the built environment
- Gained a lot of clarification on some aspects and reinforced things
- Well presented
- Good mix of information and practical advice
- Presenters provided a clear and concise description of access requirements They also provided a good overview of current and proposed access legislation
- Well presented and enjoyable.

Testimonials from Certificate in Access Appraisal – Buildings – Course 9

- The course is concise and well presented with explanations to questions well catered for
- Very informative and helpful with recognizing issues with clarification on appraising methods
- Very informative 2 day session which improved my knowledge of access issues
- A good combination of theory and hands-on practice
- After providing advice and recommendations for local government for building consents and convening an access committee, this course joined all the dots for me in providing (the) advice required for development approvals and access issues
- Passionate, dynamic presenters who make complex issues easier to understand and gave us the tools to deal with them

- Clearer explanation of legislative hierarchy. Presenters have an excellent knowledge of issues surrounding access
- Practical information for the completion of Building Appraisals. It was excellent.....Info was easy to read and understand
- Very concise and professional
- Well done team – two days well spent – simplified enormous amount of information into ‘bite sized’ workbook
- Great course, very beneficial to my role and will continue to recommend to my organisation
- Very user friendly for anyone from any area of work/experience/qualifications.

Testimonials from Certificate in Access Appraisal – Buildings – Course 10

- An excellent course which was very practical in applying both good principles of design and management to achieve access.
- The course should be shown to as many people as possible – private industry and government, Tech Schools, High Schools and TAFE.
- The course assisted me to see the human side of access much more clearly and poignantly
- A real eye opener to issues affecting access which are not evident during design.
- The course provided a lot of very useful and practical information and knowledge on access issues
- Kept to task objective. Good
- Well presented by very knowledgeable people.

Testimonials from Certificate in Access Appraisal – Buildings – Course 11

- Fantastic course with really knowledgeable and enthusiastic presenters. I would like to gain more experience in training, reading, and interpreting access issues for plans.
- Great course. Opened my eyes to issues encountered on a daily basis by others. Will help me to assess public facilities for ‘all’ members of the public.
- Great content, food. Thanks
- As someone that facilitates Council’s Access Reference Group, I came away with the knowledge to understand the issues for this group. I feel confident in facilitating this group.
- The 2 Day course was a great eye opener for me and I’m glad I came.

- I thoroughly enjoyed the course particularly Anthony's personal contribution. Would highly recommend the course to anyone looking for a good understanding of compliance.
- The course provided me with a solid foundation for performing access appraisals.
- Would recommend the course to all building surveyors as essential for continued professional development.
- Concise, informative and above all very worthwhile!
- Well presented and relevant to local government access issues. Food was good.
- Good mesh of presenters. Excellent knowledge displayed by all.
- All presenters were professional, knowledgeable, and very approachable.
- Course gave a great overview and provided useful tools to be utilised later.
- Made me look at access needs in a more holistic form.

Testimonials from Certificate in Access Appraisal – Buildings – Course 12

- Assignment requirements were covered well. I don't feel nervous. One of the best training sessions I have undertaken.
- Thoroughly enjoyed the two-day session. Presenters kept everyone engaged and entertained.
- Well presented – quite intense in a way – bit well constructed. Course is not too technical so it's usable by non-building type practitioners.
- Thankyou for a valuable two days.
- I had lots of questions – and they were all answered patiently. I felt I could ask as many questions as I needed.
- Glad you have introduced this training as it's very relevant to my work and what we are trying to do at the council I work for. If I could I'd have you do all our training!
- Course was very helpful in extending my knowledge of access issues.
- I will see my manager to see if we can send you to Bendigo.
- The course was well presented and has given me an excellent insight into an area that was not really on my radar. My engineering professional outlook will now change.

Testimonials from Certificate in Access Appraisal – Buildings – Course 13

- The course should be must attend for every building surveyor who is seriously interested in practicing the profession to their very best
- The information both presentation and written was excellent. I was interested and engaged for the whole two days. A great mix of theory and practical application.
- The course used easy to follow steps to each element. This included the final test. A pleasure to complete.
- Good content, venue and atmosphere. Presenters were very friendly and informative. Anthony demonstration gives you a true appreciation of the requirements of fixtures and fittings in accessible facilities – important for any certifier. Thank you IATA.
- Enlightening and thoroughly enjoyable.
- The information was excellent. This is so much to cover in such a short time and the information given covered all aspects very well.
- I enjoyed the clear method of presentation with respect to the technical material. Particularly enjoyed the live demonstrations by Anthony – I can now fully appreciate the access difficulties.
- The course is exactly what I have been looking for to combine my professional skill and experience as an architect with my experience as a wheelchair user. I loo forward to your certificate IV in Access consulting in the future.

Testimonials from Certificate in Access Appraisal – Buildings – Course 14

- This is the type of course all designers, architects, building developers and surveyors should attend to ensure that they are meeting their moral and professional obligations under the various legislations.
- Would like more info about future course developments and accreditation.
- An excellent course – thank you!
- As building surveyor more specific examples of toilet, shower, access compliance.
- A great hands on practical course full of detailed and contextually relevant information. Well done.
- The course makes you more aware of the issue of access than you previously were.
- Very informative and entertaining. Opened my eyes to access requirements.
- Interesting and informative course, a real eye-opener

Testimonials from Certificate in Access Appraisal – Buildings – Course 15

- The course used easy to follow steps in each element. This made the final test a pleasure to complete.
- Good content, venue and atmosphere. Presenters very friendly and informative. Anthony's demonstration gives you an appreciation of the requirements of fixtures and fittings in accessible facilities.
- Enlightening – Thoroughly enjoyable.
- As an advocate for people with disabilities I have found the course extremely useful in ensuring conditions are appropriate and favourable to others.
- The information was excellent. There was so much information to cover in such a short period of time and it was covered very well.
- I enjoyed the clear method of presentation with respect to the technical material. Particularly enjoyed the demonstrations by Anthony. I can now fully appreciate access the access difficulties.
- The course was exactly what I have been looking for to combine my professional skill and experience as an architect with my personal experience as a wheelchair. I look forward to your developing the Cert IV course and being able to complete that in the near future.
- The information (presentation and written) was excellent. I was interested and engaged for the whole two days, a great mix of theory and practical application.
- This course or a variation of should be a must attend for every Building surveyor who is seriously interested practicing their profession.

Testimonials from Certificate in Access Appraisal – Buildings – Course 16

- Brilliant!! Perfect for my profession.
- An eye opener to a far greater issue that affects all.
- Thankyou – I feel updated with what's happening with access and look forward to applying what I have learnt today.
- This course was very practical and very relevant to my current work. I encourage you to keep marketing this course to many organisations in order to make all aware of these complex issues.
- Very informative – a lot more value than I thought it would be!
- I'm now able to appraise from the view of someone access challenged as apposed to an able body with only technical knowledge.

- I feel empowered and informed to make access appraisals which will benefit all members of the university community.